

MSB TRAINING PROGRAMS

The following is a summary of the types of training programs offered to Money Service Businesses by ABCsolutions:





MSB ROLE-SPECIFIC PROGRAM

This program contains eight courses, each with its assigned modules and review sheets. This program is designed for medium to large sized MSBs in which employees and owners have specific roles.

OUR TRAINING



Have your training program accessible whenever



Have information updated as change occurs



Test employee knowledge through randomly-generated on-line exams



Have a record of employee scores to ensure your training program is effective.



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Support Staff Employees: Three modules and accompanying review sheets. Designed for employees that are non-customer facing (e.g., from human information resources. accounting, marketing, technology).

Foreign Currency Exchange: Five modules and accompanying review sheets. Designed for employees that undertake ONLY FX transactions, for individuals and business customers.

Frontline: Five modules and accompanying review sheets. Designed for employees that undertake FX and remittances, including cash for individual and business customers.

Corporate: Five modules and accompanying review sheets. Designed for employees that undertake noncash transactions for FX and remittance transactions, for corporate businesses and individuals with ongoing service agreements.

Owners, Board & Senior Executives: Three modules and accompanying review sheets. The main focus is on accountability and oversight risks and controls.





Compliance and Internal Audit Departments: Six modules and accompanying review sheets. Very comprehensive and designed for employees that have responsibility for overseeing the AML program and risk assessments.

Virtual Currency Exchange (VCE): Five modules and accompanying review sheets. Designed for employees that only undertake VCE for individual and businesses customers.

Virtual Currency Transfer Services (VCTS): Five modules and accompanying review sheets. Designed for employees that undertake VCE and VCTS for individual and businesses customers.

MSB STANDARD PROGRAM

Five modules and review sheets. It is intended for smaller sized MSBs in which employees and owners have multiple roles. It is for MSBs that undertake remittance and foreign currency exchange transactions for individuals and entities.

VIRTUAL CURRENCY TRANSFER SERVICES (VCTS) STANDARD **PROGRAM**

Five modules and review sheets. Dealing in virtual currency transfer services includes: (a) transferring virtual currency at the request of a client or, (b) receiving a transfer of virtual currency for remittance to a beneficiary. The intended audience is for smaller-sized MSBs dealing only in VCTS.





VIRTUAL CURRENCY EXCHANGE SERVICES (VCE) STANDARD PROGRAM

Five modules and review sheets. A virtual currency exchange transaction means an exchange, at the request of another person or entity, of: (a) Funds for virtual currency, (b) Virtual currency for funds, or (c) Virtual currency for another virtual currency. The intended audience if for smaller-sized MSBs dealing only in VCE.

MSB COMMERCIAL PROGRAM

Five modules and review sheets. For MSBs that undertake remittance and foreign currency exchange transactions entities with ongoing service agreements.

MSB CUSTOMIZED PROGRAMS

Develop a training program that meets the specific requirements of your business.







ADDITIONAL COURSES

Fraud: Five modules (Background, Enablers for Committing Fraud, External and Public Sector Fraud, Internal Fraud, and Managing Risk Exposures). It is designed to assist the user with an understanding of the basics of fraud, the types of fraud (external, occupational and public sector), fundamental ways to commit fraud, the main methods in which fraud impacts an organization and/or its employees, and more.

Elder Financial Abuse: Three modules providing information to assist practitioners to recognize the importance of the application of elder financial abuse/exploitation risk controls into their risk assessment, and how to facilitate the detection, response, and reporting of these activities within their organization.

New Payment Products and Services: Two modules focusing on four categories: prepaid cards; mobile payment services; internet-based payment services; and virtual currencies, including Bitcoin. The modules define these products and services, their vulnerabilities, the risk of money laundering and terrorist financing, mitigating measures, and more.

Privacy: the Personal Information and Electronic Documents Act (PIPEDA), Alberta Personal Information Protection Act (PIPA), B.C. Personal Information Protection Act (BCPIPA), and Québec: an Act Respecting the Protection of Personal Information in the Private Sector. **1 CE Credit through IAS – Advocis**

Additional Support Documents: Operational alerts and briefs; PEPs & HIOs obligations, fact sheets, legislative changes, third party determination, tax havens and creating a secret identity, reasonable measures, and more.

Transaction Monitoring: Annual contracts to assist with compliance program monitoring of data entry to meet identification, record-keeping and reporting obligations.

Contact us for more information.